



# FACILITY POLICIES

**YMCA Check-In:** YMCA members are required to have their photo taken to ensure safety and security for all. Members are required to check in with their Membership Scan card or the App with their electronic device each visit to verify membership and track facility usage. Non-Members must purchase a Day Pass.

**Sex Offender Screening:** The Hastings YMCA conducts regular sex offender screenings on all members, participants, and guests. If a sex offender match occurs, the YMCA reserves the right to cancel membership, end program participation, and remove visitation access.

**Use of facilities by children:** Children under the age of 5 must be directly supervised by an individual age 14 or older at all times. All children under age 8 must have an individual age 14 or older on site at all times. Must be age 14 or older to use the fitness equipment and weight room areas. Free Equipment orientation appointments may be requested at the Welcome Center. Must be age 18 and older to enter Adult Locker Rooms and utilize the Hot Tub/Steam Room/Sauna Area at 16<sup>th</sup> St. YMCA.

**Use of Pools by Children:** For your safety, unless in an organized, supervised program such as swim lessons, children under the age of 8 with an approved floatation device must be directly supervised and within arm's reach of an individual age 14 or older in the water.

**Safety-** The Y uses these measures and more to ensure safety:

- on-site AEDs (automated external defibrillators)
- staff certified in CPR, First Aid, AED
- certified lifeguards on duty
- indoor and outdoor security cameras
- free locks to borrow for your personal items
- random safety walk-thru of locker rooms and key areas
- background checks conducted on all Y staff

**Smoking/Tobacco Products:** Use of tobacco products and/or smoking, including tobacco less devices is prohibited in all YMCA facilities and on all YMCA grounds.

**Guest Privileges:** Members receive 6 free guest passes and 6 half-price passes per calendar year, per unit and are tracked on your YMCA membership account. Please contact the Membership Department for policies on extended-stay guests. Community members and guests may utilize YMCA facilities by purchasing a day pass at either Welcome Center, Adult \$10.00, Youth ages 18 and Under \$8.00, Senior Adult Age 60 & Older \$5.00, Youth Ages 2-4 \$4.00 and under Age 2 is free.

**Nationwide Membership:** When you join the Y, you join a nationwide association of people. So, you're warmly welcomed by more than 2,000 Y's across the nation. Restrictions may apply. By participating in the YMCA Nationwide Membership Program, you agree to release the National Council of Young Men's Christian Associations of the United States of America, and its independent and autonomous member associations in the United States and Puerto Rico, from claims of negligence for bodily injury or death in connection with the use of YMCA facilities, and from any liability for other claims, including loss of property, to the fullest extent of the law.

**Insurance Statement:** The Hastings YMCA does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk, and are encouraged to have personal medical insurance coverage.

**Expected Behavior:** The YMCA is an inclusive, family-friendly organization. We expect all members and guests to model four core values - caring, honesty, respect and responsibility - in their conduct and language (including within digital and/or social media). The YMCA reserves the right to suspend or cancel a membership at our discretion if actions or behaviors are not deemed in the best interest of the organization. Please see *YMCA Member Code of Conduct*.

**Personal Training/Private Lessons:** Personal, partner, and group training/lessons are a



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member service. Outside trainers are not allowed in YMCA facilities.

**Attire:** The YMCA is a family-friendly facility; please dress appropriately. YMCA Staff reserve the right to distinguish what is appropriate. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas, including hot tub, sauna and steam room. Open-toed shoes are prohibited in the fitness centers.

**Locker Rooms:** The YMCA 16<sup>th</sup> St. facility is equipped with Age 18 and Up Women and Men Locker Rooms, Youth Boy and Girl Locker Rooms and 2 Private Family Change Rooms. The YMCA 18th St. Facility is equipped with one Male and one Female Locker Room. If in need of a private area, please talk to YMCA Staff for accommodations.

**Lockers:** Locks are available to borrow at the Welcome Center for securing personal items during YMCA visits. Members and guests should provide their own padlock for locker use, and must be removed daily from free day-use lockers. Locks left on overnight will be removed and contents placed in the Lost & Found. The Y has limited availability for rented lockers, inquire at Welcome Center.

**Lost & Found:** The Hastings Family YMCA is not responsible for lost or stolen items. Lost and found items are kept for one week; unclaimed items will be donated to a local charity.

**Cell Phones:** Use of electronic devices, cameras or video recording devices is prohibited in ALL locker rooms and restrooms. Ear buds should be utilized to keep music personal.

**E-mail:** The Hastings Y collects email addresses to communicate electronically with members and participants. If you do not wish to receive YMCA e-communications, choose the “unsubscribe” option when you receive your first email.

**Photo notice:** The Y takes pictures and videotapes various activities for promotional use. Please let the photographer know if you do not wish to be included in pictures.

**Schedules:** Pool, gym and fitness class schedules are available in racks at Member Service Centers, on our free Hastings YMCA App or online at [www.hastingsymca.net](http://www.hastingsymca.net) Schedules are subject to change.

**Suggestions:** Share your comments and suggestions at any YMCA or on-line at [www.hastingsymca.net](http://www.hastingsymca.net). We also encourage you to Share Your Story about your YMCA experience.

**Membership Refunds:** Membership fees are non-refundable except in the case of members who paid a full year in advance and are dealing with an injury, major illness or moving from the area. Credits expire after one year.

**Auto Draft Cancellation Policy:** The monthly bank draft/credit card membership is a continuous membership or program payment plan and will continue unless the YMCA is NOTIFIED 30 DAYS PRIOR TO YOUR NEXT DRAFT. Automatic Bank draft/credit card cancellation forms can be requested at the Membership Service Desk or with the Membership Department and must have your handwritten signature. The YMCA reserves the right to change automatic fees with a 30-day written notice to members.

**Returned Checks/Bank Draft/Credit Card Payments:** All Returned items will be charged a \$30 service fee.

**Court Reservations:** YMCA Members and Non-Members may reserve a court for \$25.00 per hour.

**Facility Maintenance Closings:** Major maintenance in our facilities requires that we close certain areas or facilities for extended periods of time, during which time members may continue to use other areas of the facility or alternate YMCA location.

**Member Services:** The Hastings Y will provide towels, racquets and balls for member usage. Use of facility amenities, equipment and group exercise classes are included with YMCA Membership. FREE Equipment Orientations upon request.